

**Help us help you!** The Joint Family Program Office is planning future programs and evaluating current ones. Help us by letting us know which programs and services you find useful, and what additions you would most like to see. This survey will be available until March 30, 2010.

1. Are you Familiar with Family Readiness Office?
2. Do you know how to contact Family Readiness for information, referral, or assistance?
3. Do you have contact information for your Unit Family Readiness Point of Contact?
4. Have you attended Family Programs events in the last year?
5. If so, which ones (mark all that apply)?
  - a. Basic FRG Leadership Training
  - b. FRG Financial Update Training
  - c. Key Caller Training
  - d. Red Cross CPR hosted by Family Programs
  - e. Yellow Ribbon Reintegration Program Event
  - f. Marriage Enrichment: Laugh Your Way to a Better Marriage
  - g. Youth Program Events
  - h. Annual Unit Family Program Brief
  - i. DNG Youth Camp
  - j. Teen Council
  - k. Unit FRG meetings
  - l. Unit Family Day
6. If so, what was the best or most useful thing you got from the event(s)?
7. What was the worst or least useful thing you got from the event(s)?
8. Are you involved in your unit's Family Readiness Group?
9. If not, why not?
  - a. My unit doesn't have an FRG that I know of.
  - b. Meetings are too far away.
  - c. I can't get childcare to attend meetings.
  - d. Too short notice.
  - e. No topics or events of interest to me.
  - f. Other (please state reason).
10. What issues or programs would you like to see discussed or trained, either in your FRG or at a state/regional training?
  - a. Personal financial management including budgeting, paying off debt and military pay
  - b. Emergency preparedness (disaster planning, CPR, etc)
  - c. Organization/Time Management (keeping track of personal documents, juggling busy lives)
  - d. Stress Management
  - e. Parenting
  - f. Communication/Relationships (marriage, friendships, etc)
  - g. Career Enhancement (resume writing, interview tips, training programs)
  - h. Using technology (communicating with deployed, internet safety, FRG meetings over computer/phone)
  - i. Military Benefits and Entitlements (TRICARE, life insurance, legal, etc)
  - j. Other (please list)\_\_\_\_\_

11. How far would you be willing to travel for these programs if you were NOT reimbursed for mileage or other expenses?
- a. 15 miles or less
  - b. 16-45 miles
  - c. 46-65 miles
  - d. More than 65 miles
12. How far would you be willing to travel for these programs if you were reimbursed for mileage or other expenses (meals, childcare, etc)?
- a. 15 miles or less
  - b. 16-45 miles
  - c. 46-65 miles
  - d. More than 65 miles
13. Please give us any other suggestions or comments you have about Delaware National Guard Family Programs, including services or programs that you think should continue and any that you think are needed.
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**Additional Questions**

14. I know who my Family Readiness Group Key Caller is  
 Yes       No      His/her name is: \_\_\_\_\_
15. I have been contacted by my Family Readiness Group Key Caller by: (check all that apply)  
 Mail       Phone       Email       No attempt at contact has been made
16. Overall, with the contact I have received from my Family Readiness Group Key Caller, I am:  
 Completely Satisfied       Somewhat Satisfied       Neutral  
 Somewhat Dissatisfied       Completely Dissatisfied
17. I have been contacted by my Family Assistance Coordinator (FAC): (check all that apply)  
 JoAnn Brooks      or       Richard Elliott  
 by       Mail       Phone       Email       No attempt at contact has been made
18. Overall, with the contact I have received from my FAC, JoAnn Brooks or Richard Elliott (circle one)  
 I am:       Completely Satisfied       Somewhat Satisfied       Neutral  
 Somewhat Dissatisfied       Completely Dissatisfied
19. Would you like to be contacted about your responses? If so, please provide your :  
**Name:** \_\_\_\_\_ **Unit:** \_\_\_\_\_ **Preferred contact information:** \_\_\_\_\_

**THANK YOU, your response will help us build a program responsive to your needs!!**

**Please return by mail to: SSgt. Sylvia Dozier, Family Readiness Office,  
 First Regiment Road, Wilmington, DE 19808. Or FAX to: Attn: SSgt. Dozier, 302-326-7029**