

Family Assistance Locations

The National Guard establishes FACs to provide support and assistance to Service Members and their Families for all branches of the military.

Family Assistance Coordinators:

JoAnn Brooks

(302) 326-7269 or (302) 598-0451

Joann.brooks@us.army.mil

Richard Elliott

(302) 854-7630 or (302) 853-0963

Richard.e.elliott@us.army.mil

Child, Youth and School Services Program Director (CYSSP)

The CYSSP Director supports military Children and Youth emotionally, socially, and academically with events, resources and trainings for Families, and by networking with community schools and organizations.

Patricia Crilley

(302) 741-7518 or (302) 943-0752

Patricia.crilley@us.army.mil

Joint Warrior, Family & Volunteer Training Director

The JWFVTD is the volunteer coordinator who provides training to Service and Family Members and organizes events to educate Family Readiness Groups at the unit level.

Judi Pelkey

(302) 326-7267 or (302) 993-6122

Delaware National Guard Family Program Office (FPO)

The Family Program Office serves as the National Guard's communication link with Families. The FPO can support the needs of Families by performing the critical function of addressing the needs of Families.

Joint Warrior & Family Readiness Director

CMSGT Dawn Peet

(302) 326-7788 (302) 379-5793

Dawn.e.peet@us.army.mil

Deputy of Joint Warrior & Family Readiness

SSgt Sylvia Dozier

(302) 326-7785 or (302) 382-8743

Sylvia.dozier@us.army.mil

Airmen & Family Readiness Program Director

TSgt Yolanda DiVirgilio

(302) 323-3327 or (302) 290-6726

Yolanda.divirgilio@ang.af.mil

Warrior, Family & Community

Outreach Coordinator

Colleen Johnson

(302) 741-7515 or (302) 242-1122

Colleen.lynn.johnson@us.army.mil

Joint Force Headquarters Chaplain

COL Will G. Barnes

(302) 326-7718 or (302) 593-4458

Willie.barnes1@us.army.mil

Joint Family Support Assistance Program

**JFSAP and
Family Programs
Working Together to
Serve You Better**



***Taking care of our own,
no matter the branch!***



✦ Director of Psychological Health (DPH)

The DPH advocates, promotes, and guides National Guard members and their families by supporting psychological fitness with confidential consultations for operational readiness.

Army Guard-Dr. Owen Lugar (302) 326-7097

Owen.lugar@us.army.mil

Air Guard-Dr. Jeffrie Silverberg (302) 323-3382

jeffriej@hotmail.com or (302) 507-3039

✦ Employer Support of the Guard & Reserve ESGR

ESGR is an agency that seeks to promote a culture in which all employers support and value the military service of their employees by recognizing outstanding support, increasing awareness of the law and resolving conflict through mediation.

Christine Kubik (302) 326-7582

Christine.kubik@us.army.mil

✦ Military Family Life Consultant (MFLC)

MFLCs provide assistance to Service Members and their Families with individual short-term, problem-solving sessions, group trainings, and resources.

Patricia Daly (302) 650-7281

Patricia.a.daly@healthnet.com

✦ Military One Source (MOS)

MOS is a one-stop shop of resources, consultations, and referrals that assist Service Members and their Families with the diverse challenges arising through their career.

Dan Young (302) 323-3358

Daniel.young@militaryonesource.com

✦ TRICARE

Any questions concerning billing, claims, enrollment or benefits can be answered by your Beneficiary Counseling and Assistance Coordinator and Debt Collection Assistance Officer.

SPC Charles Whitney (302) 326-7052

Charles.whitney1@us.amy.mil

JFSAP Mission

To provide mobile, high quality helping services to augment current Family Programs' ability to meet the needs of Guard, Reserve & Active Duty Family Members.

The primary focus of support is for Families who are geographically dispersed from a military installation. Services are delivered in local communities through collaborative partnerships with Federal, State, and local resources.

JFSAP Key Functions

- Assess needs and address gaps
- Identify resources Enhance and build community cooperation
- Provide outreach to Families
- Provide financial and educational assistance
- Coordinate with Family Programs and with other state, local, federal, and non-profit agencies

✦ Personal Financial Consultant (PFC)

The Personal Financial Counselor (PFC) provides financial related assistance to service members and their families with educational counseling in a group or one-on-one.

Jarrold Barton (302) 326-7268

Jarrold.n.barton@healthnet.com

✦ American Red Cross

The Red Cross provides emergency communication, emergency financial assistance, and referrals for Service Members and their Families.

(877) 272-7337

www.redcross.org

✦ Operation: Military Kids (OMK)

OMK serves children of Service Members by delivering recreational, social and educational programs and by educating the public on the impact the deployment cycle has on Military Families.

Rhonda Martell (302) 730-4000

rhondam@udel.edu

✦ Sexual Assault Response Coordinator (SARC)

The SARC serves as the National Guard Bureau single point of responsibility for sexual assault prevention and response policy and oversight.

Joint Force SARC-Capt. Estelle Murray

(302) 323-7272 Estelle.r.murray@us.army.mil

Air National Guard-Lenore Hackenyos

(302) 323-3504 lenore.hackenyos@ang.af.mil

✦ Survivor Outreach Services (SOS) Coordinator

The SOS provides comprehensive resources for benefits to the surviving family members after a Service Member passes away.

(302) 326-7787 Office (302) 331-1088 Cell

Charonda L. Johnson

Charonda.l.taylor.ctr@us.army.mil

✦ Transitional Assistance Advisor (TAA)

The TAA is the liaison to Veterans Affairs and the first line of support for returning veterans to troubleshoot concerns about their benefits, education assistance, employment, and any other issue they may encounter after a deployment.

Linda Shields (302) 326-7180

Linda.shields@us.army.mil

✦ Yellow Ribbon Support Specialist (YRSS)

Develops and maintains the Reunion and Reintegration Programs for unit and individual mobilizations. Liaison to FACs, FRG, and RDC for monitoring Families in need of assistance.

Army Guard YRSS-Donna Fields (302)326-7042

Donna.a.fields@us.army.mil

Air Guard YRSS-Kristi Walters (302)326-7079

Kristi.a.walters@us.army.mil